

# Medicare ACOs: Problems and Solutions

# Sean Cavanaugh, Chief Administrative Officer

Aledade

# The MSSP Proposed Rule is Good for Physician-Led, “Low Revenue,” ACOs

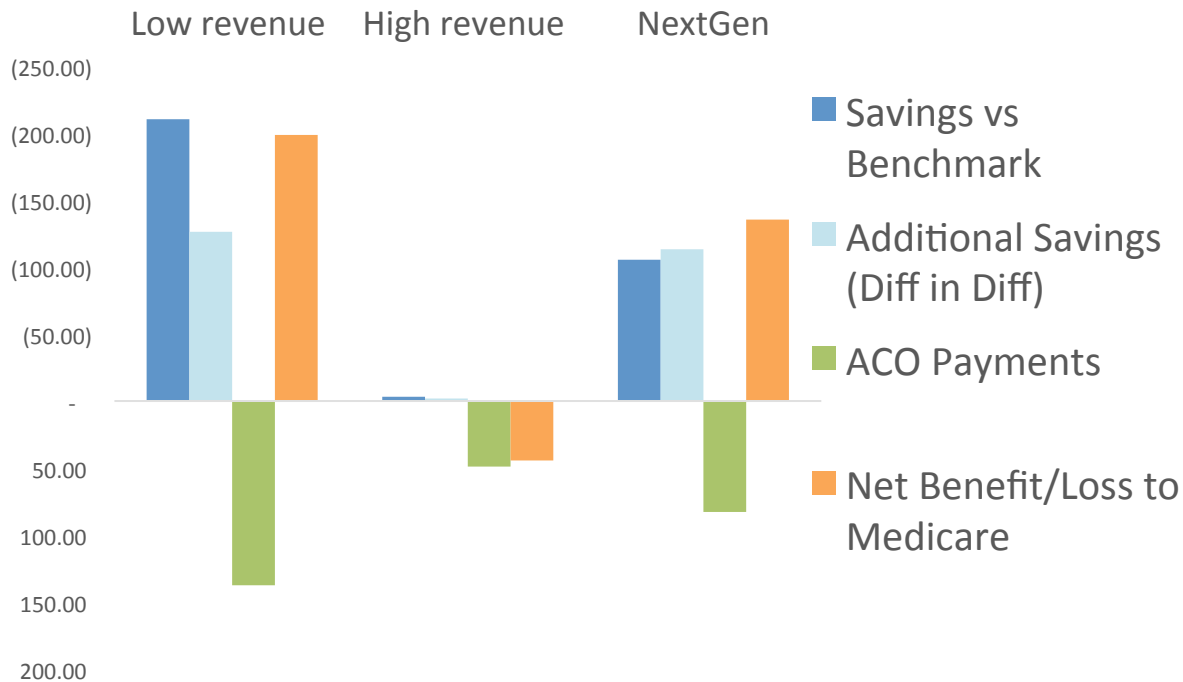


## The Key Takeaways

- Strengthens the program by recognizing the unique value of physician-led ACOs
- Illustrates CMS’ commitment to helping more independent physicians move to value based care
- Boosts likelihood of shared savings earlier for physician-led ACOs and motivates ACOs by introducing shared losses earlier in the program

# “Low Revenue” Physician Led ACOs Outperform All Other ACOs

ACO Savings per Beneficiary- 2016 Performance Year



- Using CMS’ data and methodology, Low Revenue Track 1 ACOs performed as well as Next Gen ACOs
- Policies that incentivize physicians to participate in low revenue ACOs will save money and lives
- Low revenue ACOs serve 5x more beneficiaries than NextGen and are easier to launch and scale
- Payments made to low revenue ACOs reflect gains, not losses, to Medicare

# There are Three Main Categories of Policy Changes

**1**

Glide Path  
to Risk

**2**

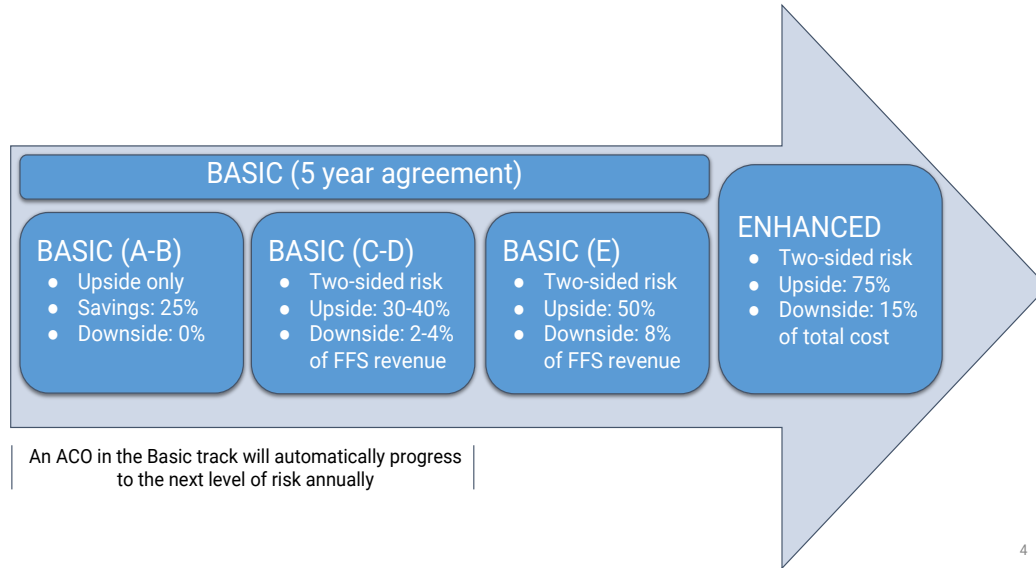
Enhanced  
Flexibility

**3**

Refined  
Benchmarking  
Methodology

# 1. Glide Path - Perspectives

The Glide Path Defines the ACO Journey and Migration to Risk



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## What we like:

- Brings revenue-based risk to MSSP
- Downside risk weeds out ACO squatting

## What worries us:

- Low gainshare in first 2 years insufficient to entice new participants, support investments
- Gaming by hospitals to qualify for “low revenue” definition

## What we propose (with logical outgrowth):

- Increase gainshare and lower MSR for low revenue ACOs
- Scrutiny of participant ownership

## 2. Enhanced Flexibility Gives ACOs More Control and Mobility

All ACOs can:

- Choose their beneficiary attribution methodology (retrospective or prospective)
- Accelerate their path to risk as desired

ACOs in a two-sided model can:

- Choose their Minimum Savings Rate (MSR)/Minimum Loss Rate (MLR)
  - 0%
  - Symmetrical; 0.5% increment between 0.5-2.0%
  - Symmetrical; based on the number of assigned beneficiaries
- Establish a beneficiary incentive program
- Apply for Skilled Nursing Facility (SNF) 3-day waivers



### What we like:

- Shifts decision-making from CMS to ACOs

### What worries us:

- Any progression to opt-in requirement creates massive paperwork and administrative burden

### What we propose:

- Allow ACOs to choose to go to ENHANCED at any time
- Opt-in required only when beneficiaries lose a benefit- eg narrow network design

### 3. Refined Benchmarking Methodology (“more similar to MA”)

- Improved benchmarking methodology incorporates regional trend and efficiency starting in the first agreement to more accurately reflect changes in cost and quality for patients attributed to ACOs (see table)
- Updated cap to risk score adjustment of +/- 3% more accurately reflects the changing profile of beneficiaries attributed to ACOs within a contract

	1st Agreement (1 - 5 years)	2nd Agreement (Soon as Yr 2 Late as Yr 6)	3rd Agreement
Regionally Efficient ACO	35% Regional Costs 65% ACO's Historical Costs	50% Regional Costs 50% ACO's Historical Costs	50% Regional Costs 50% ACO's Historical Costs
Regionally Inefficient ACO	25% Regional Costs 75% ACO's Historical Costs	35% Regional Costs 65% ACO's Historical Costs	50% Regional Costs 50% ACO's Historical Costs

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#### What we like:

- Greater predictability through risk adjustment, regional trend, and regional efficiency

#### What worries us:

- Caps on risk adjustment inadequately controls for rising risk, and introduces gaming potential on falling risk
- Cap on regional efficiency blunts further improvement (“100% tax bracket”)

#### What we propose: (“more like MA”):

- Renormalization, not a risk adjustment cap
- Raise regional efficiency cap



# Rural ACOs are still Disadvantaged with the Proposed Rule

Market Share	Savings Lost
0%	0%
5%	5%
10%	10%
20%	20%
40%	40%

Including an ACO's population in their regional benchmark reduces their savings opportunity in direct proportion to their market share.



## What we like:

- Taking seriously the predicament of rural ACOs

## What we are worried about:

- Proposed solution does not address this systematic problem- hurts as many as it helps

## What we propose:

- Do not include the ACO's population in the regional benchmark
- Expand geographic area to deal with low population situations- as done by MA

# Summary Policy Recommendations to Further Improve the Rule

It does come down to the Benchmark

Benchmark- Further increase predictability and fairness

- Increase regional efficiency to maintain motivation, and recognize the multiple years of work that go into hitting those caps
- Replace risk coding caps with renormalization
- Improve benchmarking calculation methodology for rural ACOs

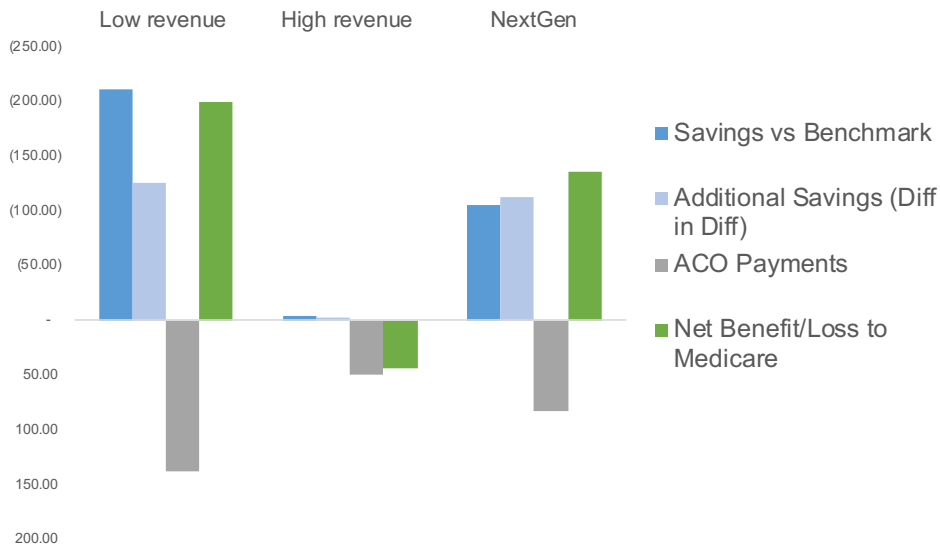
Glidepath- Create incentives for physicians to continue to move towards robust risk-taking ACOs

- Increase gainshare and lower MSR for low revenue ACOs in first 2 years
- Ensure integrity of “low revenue” designation through scrutiny of participant ownership
- Allow ACOs to choose to go to ENHANCED at any time



# Issue to Consider: Finding the Optimal Balance Between Protecting Trust Fund from Saving Payments versus Healthcare Cost Growth?

ACO Savings per Beneficiary- 2016 Performance Year



- Current impact assessment emphasizes reducing ACO net earnings versus increasing shared savings:
  - 169 fewer ACOs through 2024
    - -\$330 million in “net federal impact”
    - \$390 million in reduced ACO earnings
    - \$60 million in INCREASED claims costs (and lost benefit to beneficiaries)
- Creating greater incentives for ACO participation and motivation will spur private sector investment and progress towards value-based care, quality gains.
- Payments made to low revenue ACOs reflect gains, not losses, to Medicare
- Does *\*not\** include positive spillover effects to community costs, and Medicare Advantage premiums

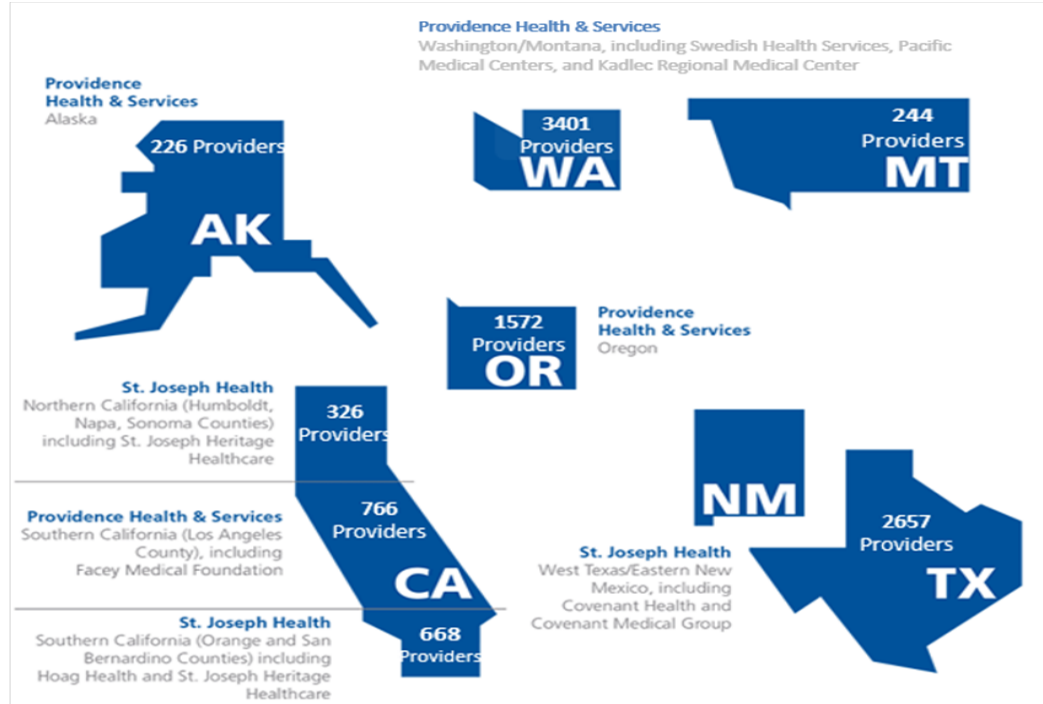
Linda Marzano, RN, Senior Vice  
President, Value Based Care and Chief  
Executive Pacific Medical Centers

Providence St. Joseph Health

# Providence St. Joseph Health Employed & Foundations Provider Network



- Alaska
- Northwest Washington
- Southwest Washington
- Spokane
- Southeast Washington
- Oregon
- Montana
- California- Los Angeles



**850 Clinics**

**8.5M Visits**

**7,400 Providers**

**14 Medical Groups**



# Health Connect Partners Overview

## Track and Start Date

- 1<sup>st</sup> agreement period 2014-2016 Track 1
- 2<sup>nd</sup> agreement period 2017-2019 Track 1

States: Alaska, Washington, Montana, California

Number of Practitioners: 6,221 (2017)

Number of Assigned Beneficiaries: 112, 692 (2017 Final Attribution)

Number of EMR instances across participant states: 6

Participated in MSSP to alleviate MIPS reporting burden and to encourage cooperation among providers to improve quality of care; Focused on Quality through 2017; no additional Cost/Utilization Initiatives specifically for the MSSP population.

# Key Highlights / Experience

## Quality Efforts

- Main Focus of Program has been Quality, and we have had great results
  - 2014: 100% (Pay for Reporting)
  - 2015: 97%
  - 2016: 98%
  - 2017: 92%\*
    - Added a large TIN of over 40,000 beneficiaries with no insight into data until the end of the year.
- Engagement of Providers in Primary Care Realm
  - Operations Committee with regional and system department representation
  - Quality Performance Improvement plans and meetings with Regional Quality Leaders on monthly basis

**Shared Savings for 2017 : \$10.7 M**

# Lessons Learned

- Need for Analytics around Beneficiary Attribution and Demographics to identify shared savings drivers (e.g. HCC Coding and Regional Benchmark Composition)
- Cost and Utilization Initiatives are needed going into two-sided risk models in 2020. Quality Focus is not enough.
- Data Transparency and Timely Report-Outs are necessary for all participating regions in order to get a full picture of program success (some regions *just* started providing data in 2018).
- Provider/Regional Engagement is Key when you have a large system infrastructure with no direct control over regional initiatives or resources.



# Next Steps

- Evaluation of 2020 Participation Options (Pathways To Success)
  - Level of Entry for 2020
    - Do we go for 1 more year of upside-only (Level B in GLIDE Path) or do we jump to Level E and participate as an Advanced APM?
  - ACO/TIN Composition
    - Analysis on current ACO participants and which TINs are ready for down-side risk
  - Beneficiary Attribution Method- Prospective v Retrospective
  - Financial Impact of Benchmark changes, Risk Coding Caps, Waivers and Beneficiary Incentive Program Options
- Cost/Utilization Initiatives for 2019 across Medicare Programs
  - Post-Acute Strategy Workgroup
  - HCC Education Strategy/Workgroup
- Optimize Quality and Closing Gaps in Care- Continue Great Work in Quality Realm
- Engage Specialty and Inpatient Providers; Case Management

Melanie Matthews, CEO

Physicians of Southwest  
Washington, LLC

# Building Sustainability

## PSW VALUE

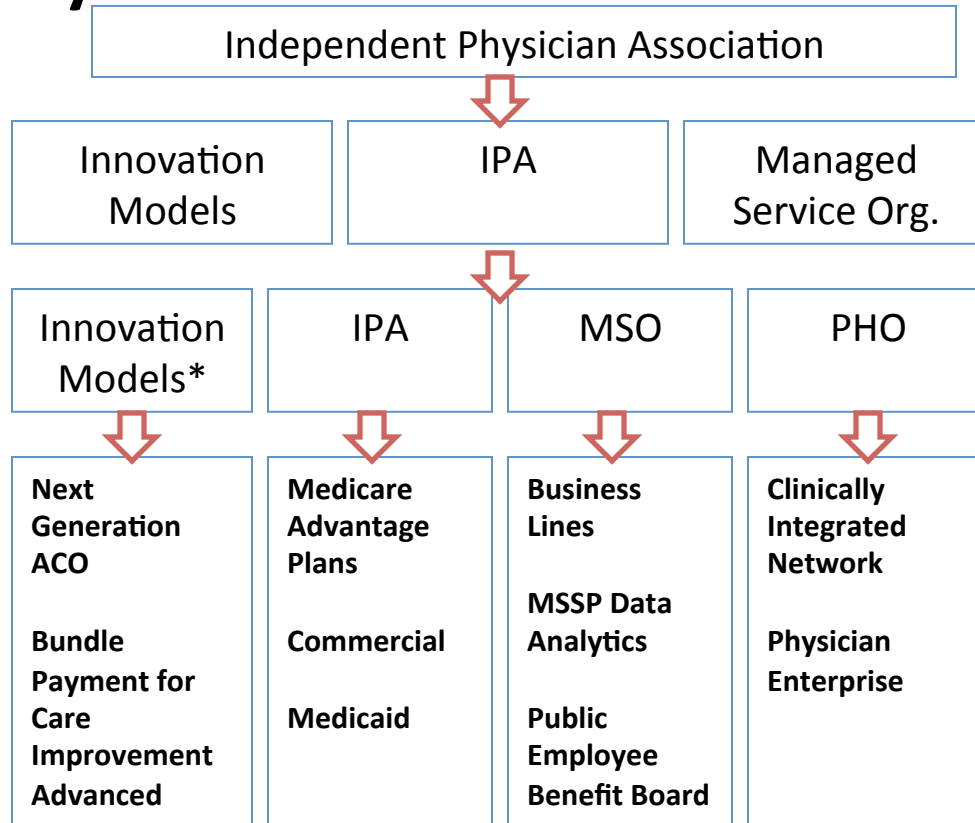
Core Competencies  
Intellectual Worth  
Diversified Business Models  
Risk / Population Health  
company

## DECISION DRIVERS

Align with partners  
Commitment to Innovation  
Flexibility  
Legal structures

## STRATEGIES

Expand  
Evolve  
Diversify  
Partner



1995

2017

2019

\* NW Momentum Health Partner ACO, LLC legal structure and governance partner with Capital Medical Center

# ACO Features

## Next Generation ACO

- In program since 2017
- Approx \$9k lives
- Shared Savings Success in year 1
- Built upon Medicare Advantage delegated risk model for infrastructure
- Administrative revenue solely on Infrastructure payment loan to fund operations
- Partner with local hospital in biz model including to fund ESCROW
- Program focus is high touch physician engagement and addressing social determinants of health

## ***Our Mission***

*Northwest Momentum Health Partners ACO, LLC is a community of health care providers committed to transforming clinical practice with the goal of improving quality, reducing expenditures and enhancing both the patient and provider experience.*

# Challenges and Opportunities

## Challenges

- Program size requirements
- Quality Reporting
- Resources to implement the waivers
- Model changes
- Equity to scale
- Other MSSP models TIN exclusive limits
- “Marathon not a sprint”

## Opportunities

- Collaborative environment with CMMI for learning
- Data to share with providers on market outcomes for total cost and quality
- Creating a network with new partnership opportunities
- Waiver expansion
- Engagement of beneficiaries

# Strategy:

## Continue to participate in CMMI Innovation Models

- Encouraged by ACO model outcome report that supports the value to the system
- Thumbs up on proposed rule to continue directional movement from FFS to value based and pressure for 2 sided risk model
- Be Advanced Alternative Payment Model for network to exempt MIPS and show financial value
- Expand ACO for physician groups and partners through high touch provider engagement and provide base infrastructure
- Continue to work with stakeholders on shaping the longevity and direction of “What’s next for Next Gen” building upon lessons learned for model opportunities and successes