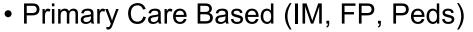
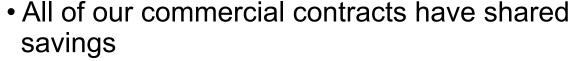


PHYSICIAN Central Ohio Primary Care



- >350 Providers at >70 Sites
- >350,000 Covered Lives



- Shared savings has motivated many changes in practice especially since 2014
- Started with CPC+ in January 2017
- Full-risk contracting being phased in with all payers, started in January 2018



Initiatives

- Extending Care Coordination to Entire Population
- After Hours Support (call)
 Center
- ED Followup Outreach
- Inpatient Followup Outreach
- Falls Risk Screening
 - Falls Avoidance Class
- Dementia Screening

- Extending Care Coordination
 Imbedded Pharmacist Program
 - Pre-Visit Planning Support
 - Extended Visit Support
 - Extensive Care Center ("Extensivist Model")
 - Pediatric Care Coordinator
 - Pediatric Nutritionist
 - ED Care Coordination



ED Care Coordination (formerly ER diversion)

- Embedded at several area hospitals
- RN at each hospital
- MD located at hospital with highest utilization
 - Typical admission rate 50% before program
 - Can schedule next day with PCP, Same Day Center, or Extensive Care Clinic
 - Can arrange imaging, etc.

