

# STANDARDS OF EXCELLENCE™

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#### What is SOE®?

- Voluntary, self-assessed and web-based survey to capture attributes of risk-based, coordinated care
- Blueprint for assessing the tools and processes needed to meet:
  - > strategic organizational priorities
  - increasing expectations of patients & payers
- Five publicly reported domains
  - ➤ Care Management Processes
  - > Health Information Technology
  - > Accountability and Transparency
  - > Patient Centered Care
  - ➤ Advanced Primary Care





## Standards of Excellence™



- 13<sup>th</sup> year
- 122 groups participated
- 12 first-time SOE® participants
- 15.3 million Commercial lives
- 3.2 million Medicare Advantage lives
- 3.8 million Medicaid lives
- 81 Elite members in 2019
- 66% of SOE® participants made Elite designation
- 8 new organizations achieved Elite status

- Allied Pacific IPA
- AppleCare Medical Group
- Beaver Medical Group
- Brown & Toland Physicians
- Cedars Sinai Medical Group
- Central Ohio Primary Care Physicians
- Children's Physicians Medical Group



- CHI Saint Joseph Health Partners
- Choice Medical Group
- Cigna Medical Group
- Conifer Health Solutions
- Dignity Health Medical Foundation
- Edinger Medical Group



- Facey Medical Foundation
- Greater Newport Physicians Medical Group
- HealthCare Partners CA
- HealthCare Partners Nevada, an Intermountain Healthcare Company
- Heritage Provider Network
- Hill Physicians Medical Group



- John Muir Health Physician Network
- MedPoint Management
- MemorialCare Medical Group
- Meritage Medical Network
- Monarch HealthCare
- MSO of Puerto Rico
- NAMM California



- New West Physicians
- Omnicare Medical Group
- Pediatric Associates
- PIH Health Physicians Group
- Pioneer Medical Group
- Prospect Medical Systems
- Providence Health & Services Southern CA



- Renaissance Physician Organization
- Riverside Medical Clinic
- Riverside Physician Network
- Sansum Clinic
- Scripps Clinic Medical Group
- Scripps Coastal Medical Group



- Sharp Community Medical Group
- Sharp Rees-Stealy Medical Group
- Southern CA Permanente Medical Group
- Southwest Medical Associates
- St. Joseph Heritage Healthcare
- Sutter Health
- The Everett Clinic



- The Permanente Medical Group
- Torrance Health IPA (THIPA)
- TriHealth Physician Partners
- UC Davis Health
- UC Irvine Health
- UCLA Medical Group
- Washington Permanente Medical Group

